

Customer Agreement



Customer Company Name			
Trading Name (if different)			
Registered Address			
Type of Organisation	VAT Registration No.		
Company Registration No.	Country of Registration		
Parent/Subsidiary* Company Name & Reg No: (delete as applicable)			
Customer Contact Details			
Authorised Signatory (who can bind customer to this Agreement and Terms)			
Name	Position	Tel Number	Email Address (where terms will be sent)
Reactec Analytics Software Administrator (who can manage user access)			
Name	Position	Tel Number	Email Address (where log-in details will be sent)
Invoicing Details			
Invoicing Address			
Accounts Contact Name			
Accounts Email Address			
Accounts Tel No.	Accounts Fax No.		
Purchases	Hardware Purchases:	Software Subscriptions:	
Preferred Payment Method	Invoice	Invoice	
Payment Terms	30 days from date of invoice	Annually in advance	
Duration of Initial Software Subscription			One Year
"The Supplier" is Reactec Limited, incorporated in Scotland under the Companies Act (company number SC221428) and having its registered office at Vantage Point, 3 Cultins Road, Edinburgh, Scotland, EH11 4DF			
<p>The Customer wishes to purchase the Equipment and make use of the Supplier's Service in its business operations. The Supplier has agreed to provide and the Customer has agreed to take and pay for the Equipment and the Supplier's Services subject to the terms and conditions of this Agreement (as hereinafter defined) and the Terms.</p> <p>The Supplier has developed Services (as defined in the Terms), which may be utilised to, amongst other things, prepare reports and provide data relating to usage of the Equipment (as hereinafter defined), which it makes available to subscribers [via the internet] on a monthly basis.</p> <p>This Customer Order is subject to and incorporates the Supplier's Standard Terms and Conditions for the supply of Equipment and the provision of the Services (the "Terms") as detailed below (and as the same may be amended from time to time by the Supplier) to the exclusion of any terms and conditions that the Customer may seek to introduce or rely upon.</p>			
Acceptance and Authorisation to proceed with the Purchase			
<p>Upon the signing of this Customer Agreement by the Supplier and the Customer, the Supplier agrees to provide the Equipment (as detailed in any Purchase Order issued by the Customer and accepted by the Supplier), to the Customer subject to payment by the Customer of the charges (as detailed in the Quote or Proposal) and the Customer agrees to accept such Equipment, all subject to and on the terms set out in the Terms. This Customer Agreement and the Terms shall constitute "the Agreement" between the Supplier and the Customer for the sale of Equipment. Where the Customer issues a Purchase Order and the Supplier accepts such Purchase Order, the Purchase Order shall be made under and incorporate the terms of this Agreement, including, for the avoidance of doubt, the Terms to the exclusion of any other terms and conditions that the Customer may seek to incorporate or otherwise rely upon.</p> <p>This agreement, and any documents referred to in it, constitute the whole agreement between the parties and supersede any previous arrangement, understanding or agreement between them relating to the subject matter they cover and may not be varied except in writing between the parties. All other terms, express or implied by statute or otherwise, are excluded to the fullest extent permitted by law. In the case of a conflict among the terms of this Customer Agreement, a Purchase Order and the Terms, the Terms shall prevail followed by this Customer Agreement.</p> <p>Each of the parties acknowledges and agrees that in entering into this Agreement it does not rely on any undertaking, promise, assurance, statement, representation, warranty or understanding (whether in writing or not) of any person (whether party to this Agreement or not) relating to the subject matter of this Agreement, other than as expressly set out in this Agreement.</p>			
Acceptance on behalf of Customer		Acceptance on behalf of Reactec Limited:	
Name (print):		Name (print):	
Signed:		Signed:	
Position:		Position:	
Date: 30 November 2016		Date:	
Address:		Address: Vantage Point, 3 Cultins Road, Edinburgh, EH11 4DF	
Reference Documents			
Charges for Equipment/Services as per Proposal/Quote Ref:	Equipment & Services to be supplied as per Customer PO(s)	Terms & Conditions of Sale	Support Services Terms
		www.reactec.com	www.reactec.com
Special Terms Agreed:			www.reactec.com
For Office Use Only			
Account Manager		Credit Limit	
Sage Account Ref		Credit Approval by	

Full details of terms and conditions can be found on our website: http://www.reactec.com/resources/customer_terms_and_conditions